

How your contribution counts



The truth is none of us like paying rates.

But did you know your rates are actually supporting you, your family and our Central Goldfields community?

In fact, all of us benefit one way or another with what our rates contribute to.

Your rates, along with Victorian and Federal Government grants, allow us to deliver 36 services and invest in maintaining and building new infrastructure.

It is these services and infrastructure that help support you, your friends, and families, so that we can continue to build a Central Goldfields Shire we can all be proud of.

I'm incredibly proud of how much our organisation delivers on such a tight budget – especially as Council too is feeling the brunt of rising interest rates and cost of living.

As you can see, there is so much that your rates make possible, we thank you for helping make the Central Goldfields Shire a place of choice to live, work, visit and enjoy. 🏡

Cr Liesbeth Long
Mayor

During the 2024-2025 financial year your rates will be used to benefit the community through the delivery of services and infrastructure. Some of these include:



\$10.2 million
Roads



\$3.8 million
Rubbish and Recycling



\$2.9 million
Children and Families



\$2 million
Building Maintenance and Upgrades



\$1.9 million
Parks and Gardens



\$964,000
Tourism and Events



\$963,000
Recreation Services



\$659,000
Maternal and Child Health



\$197,000
Animal Management



\$181,000
Emergency Management

How can I pay my rates?

You can pay your rates:

- Online at www.centralgoldfields.vic.gov.au/payingyourrates
- By direct debit
- In person at our Customer Service Centre, 22 Nolan Street, Maryborough
- Or by calling us on **5461 0610**

First instalment
30 September, 2024

Second instalment
30 November, 2024

Third instalment
28 February, 2025

Fourth instalment
31 May, 2025

Change of address

You must notify us of a change of address in writing. You can complete the online form at www.centralgoldfields.vic.gov.au/changeofaddress or visit our Customer Service team at 22 Nolan Street, Maryborough to fill out a form.

Pensioner Concession

If you hold a Centrelink issued Pensioner Concession Card or Veteran Affairs issued Pensioner Concession Card, War Widow Gold Card or TPI Gold Card, you may be eligible to claim a \$259.50 concession on your rates.

This is in addition to the Victorian Government Rebate of \$50 for the Fire Service Property Levy.

A health care card is not an eligible card to receive a concession. For more information contact our Customer Service team on 5461 0610.

Support available for financial hardship

We understand that some individuals and businesses may experience financial hardship on a short or long term basis. We are committed to supporting our community through these times.

Options include payment plans, waiver of interest and legal fees or deferment of rates. This is by application only and requires satisfactory evidence of financial hardship. To find out more visit: www.centralgoldfields.vic.gov.au/ratepaymentassistance

Waste Vouchers

Included with your Rate Notice are eight Waste Vouchers, which are valid for use until 30 September 2025.

Contact us

Our Customer Service Centre at 22 Nolan Street, Maryborough is open for cashier payments Monday to Friday 9am to 4pm.

- Phone: 5461 0610
- Rate enquiries: 5461 0681 or 5461 0682
- Email: mail@cgoldshire.vic.gov.au

- Council website: www.centralgoldfields.vic.gov.au
- Engagement opportunities: www.engage.cgoldshire.vic.gov.au

 @centralgoldfields

 @CG_Shire

 Central Goldfields Shire Council

