



COMMUNITY INFORMATION – FLOOD

Last week the threat of floods became a bitter reality for us and so many Victorians.

Our thoughts and care go to those who suffered property loss – if you were one of them we encourage you to make contact with us if you haven't already.

All Councillors join with me to extend a huge thank you to Council staff, emergency services personnel/volunteers (local SES and CFA crews) and Victoria Police who have supported our community throughout this event.

Community groups and volunteers did such a wonderful job, especially Maryborough Salvation Army, Red Cross and Maryborough Rotary, supporting those staying at the Relief Centre based in the Maryborough Leisure Centre including providing meals.

We know there are uncertain times ahead with more wet weather on the way and we urge you to be prepared.

We need to comply with any directions we receive and never enter flood waters.

We've included this information to support you to be flood ready and safe. We appreciate there is a lot to think about – so we encourage you to familiarise yourself with this information and where you can get support before, during and after a flood event.

You can also find more detailed information at www.centralgoldfields.vic.gov.au

– Mayor Cr Chris Meddows-Taylor



FLOOD RECOVERY AND SUPPORT

RECOVERY CENTRE

For residents who have been displaced, the Maryborough Recovery Centre is now open at Council's Customer Service Centre, 22 Nolan Street, Maryborough.

Its purpose is to provide information as well as support to people who wish to apply for financial hardship grants.

If you are unable to make it to the Recovery Centre in person you can contact Council's Customer Service Centre team on 5461 0610.

Information can also be accessed online at www.centralgoldfields.vic.gov.au/floodrecovery

WASTE

Residents who have been directly impacted by the flood can access a hardwaste collection and/or tip vouchers.

To arrange a hardwaste collection you will need to be registered with Council's Recovery team.

To register, please contact Council's Customer Service team on 5461 0610 or visit them in person at 22 Nolan Street, Maryborough – during business hours.

LOCAL ROADS AND INFRASTRUCTURE

Some of our roads and reserves have been significantly impacted and a number of these locations may remain affected for some time.

Our teams are working hard to check conditions and assess damage and are prioritising clean-up efforts and repairs as soon as it is safe to do so.

For the latest list of roads closures visit www.centralgoldfields.vic.gov.au/roadclosures and for the latest info on arterial road closures visit traffic.vicroads.vic.gov.au

FINANCIAL ASSISTANCE

Emergency relief payments

For more information and to apply visit emergencypayments.dffh.vic.gov.au

Financial support for flood-affected farmers and businesses

For more information and to apply, visit agriculture.vic.gov.au/farm-management/emergency-management/floods/flood-advice-and-support

PREPARING FOR FLOOD

STAY INFORMED

Know where to go for the most up-to-date information

Have these numbers saved on your phone or desktop device for easy access.

- Listen to emergency broadcasters – ABC local radio 774 AM and 91.9 FM, KLFM 96.5 FM and 106.3 FM
- Monitor the Vic Emergency website at: www.emergency.vic.gov.au
- Call the VicEmergency Hotline - freecall 1800 226 226
- Download the VicEmergency app
- Follow Council's Facebook page – www.facebook.com.au/centralgoldfields or visit Council's website www.centralgoldfields.vic.gov.au

PREPARE

It's important to have a flood plan so you know how to prepare your home:

- **Get your sandbags ready** and in place to prevent water from entering your property. For sandbagging collection points and guides visit www.ses.vic.gov.au/sandbags
- **Block drains**, toilets and doorways
- **Lift** your valuables up high

For more information on how to prepare visit the Victoria State Emergency Service website: www.ses.vic.gov.au/plan-and-stay-safe/emergencies/flood

DURING A FLOOD

- **Triple Zero** – Dial 000 for life threatening medical and emergency assistance
- **SES** – Call 132 500 or visit www.ses.vic.gov.au (calls to this number are encouraged – as it alerts the SES of the scale of the emergency).
- **Police** – Only in an emergency dial 000 and call 131 444 when assistance is needed but it is not an emergency

TRAVELLING BY CAR

Floodwater is dangerous – never enter floodwater

If you are travelling by car:

- Do not drive through floodwater
- Find alternative travel routes if roads or underpasses are flooded
- Be aware of driving hazards, such as mud, debris, damaged roads and fallen trees
- If driving conditions are dangerous, safely pull over away from trees, drains, low lying areas and floodwater

VULNERABLE PERSONS REGISTER

The Vulnerable Persons Register is a local list of people who may need consideration in an emergency. A vulnerable person is someone living in the community who is:

- Frail and/or physically or cognitively impaired; **and**
- unable to comprehend warnings and directions and/or respond in an emergency situation.

If you or someone you know is vulnerable and would need assistance in an emergency please have them contact their service provider (someone who provides a care service in their home) to discuss their eligibility for being added to the Vulnerable Persons Register.

For more information visit the Victorian Government Department of Families, Fairness and Housing website at www.dffh.vic.gov.au

Contact your Councillors:

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 www.engage.cgoldshire.vic.gov.au