

You have the right to object to the valuation of your property. We suggest you contact Council to discuss and try to resolve your valuation questions before seeking an objection form.

Municipal charge

The municipal charge is a flat fee of \$229.00 applicable to all assessments, irrespective of the valuation or type of property. It covers part of the administrative costs of operating Council, and assists with the equitable spread of rates across all ratepayers. Single farm enterprises with multiple rate assessments are only required to pay one municipal charge.

State Government Fire Services Property Levy

It is a State Government requirement for all councils in Victoria to collect the Fire Services Property Levy from ratepayers on behalf of the State Government.

The revenue collected by the Levy is used to fund the Country Fire Authority. For more information visit: www.firelevy.vic.gov.au

Waste and Recycling

The waste and recycling charges only apply to households receiving these waste collection services. The Waste Management Fee is collected from all ratepayers as a contribution to waste management costs, including rehabilitation of landfill sites. The total cost of all Council's waste management services is fully funded by waste fees and charges.

The charges for residential waste and recycling collection in 2019/2020 are:

Bin type	Annual Charge
Standard Garbage Charge – 80L urban & 140L rural	\$153.90
Non-Standard Garbage Charge – 140L urban and 240L rural	\$263.30
Recycling Charge	\$137.70
Green Waste Collection Charge – 240L urban (optional service)	\$68.70
Waste Management Fee	\$133.70

Optional Green Waste service

Central Goldfields Shire offers all residents in the urban areas of Dunolly, Talbot, Carisbrook and Maryborough an optional green waste and household organics collection.

Residents can dispose of their green waste and organic household waste via a 240 litre bin (green lid) which is collected on the first and third Friday of the month.

The collected waste is then processed into high quality bagged compost. As a bonus, each participant is entitled to one bag of compost free of charge per month, when available.

If you wish to request this optional service please:

- Download the form from www.centralgoldfields.vic.gov.au
- Collect a form from Council's Customer Service Centre, 22 Nolan Street, Maryborough
- Email mail@cgoldshire.vic.gov.au
- Phone 5461 0607

Waste Vouchers

Included with your rate notice are eight Central Goldfields Shire Transfer Station Waste Vouchers. The vouchers are valid for use until 30 September 2020.

For more information refer to the contact numbers on the back of the voucher sheet.

How can I pay my rate notice?

You can pay your rates online, via direct debit, in person or by phone.

Details on how to pay your rates is detailed on your rates notice.

Rates can either be paid in full (by 15 February 2020) or by four instalments:

- First instalment: 30 September, 2019
- Second instalment: 30 November, 2019
- Third instalment: 28 February, 2020
- Fourth instalment: 31 May, 2020

Pensioner Concession

If you hold a Centrelink issued Pensioner Concession Card or Veteran Affairs issued Pensioner Concession Card, War Widow Gold Card or TPI Gold Card, you may be eligible to claim a \$235.15 concession on your rates.

This is in addition to the State Government Rebate of \$50 for the Fire Service Property Levy.

A health care card is not an eligible card to receive a concession. For more information contact Council's Customer Service team on 5461 0610.

Financial hardship

If you think you will have difficulty paying on time, contact our Rates team as soon as possible to discuss your circumstances. Paying rates cannot be avoided however we can work with you to set up a suitable payment option.

Change of address

You must notify us of a change of address in writing. You can download this form online at www.centralgoldfields.vic.gov.au or collect a form from Council's Customer Service Centre, 22 Nolan Street, Maryborough.



Understanding your rate notice 2019/2020



Contact us

IN PERSON Council's Customer Service Centre,
22 Nolan Street, Maryborough
Office hours 8.30am to 5pm
(Cashier 8.45am to 4pm)

BY PHONE 5461 0610
Rate enquiries 5461 0681 or 5461 0682

MAIL PO Box 194, Maryborough, VIC, 3465

EMAIL mail@cgoldshire.vic.gov.au

ONLINE www.centralgoldfields.vic.gov.au

CHIEF ADMINISTRATOR MESSAGE

Did you know that every day Council delivers more than 100 services and programs to help residents in their everyday lives?

The Council Plan 2017-2021 sets out our vision “to be vibrant, thriving, inclusive community”.

Your rates make a vital contribution towards funding services such as aged care, libraries, maternal and child health as well as essential infrastructure such as roads, footpaths, parks, gardens, playgrounds and other community facilities.

Our 2019-2020 Budget offers the largest capital works program (\$9.88 million) in our Shire's history.

This has been possible through substantial state and government funding.

Highlights of this program include upgrades to the Maryborough Sports and Leisure Centre, planning of a new Maryborough Skate Park, implementation of the Gordon Gardens Masterplan and repair works to community buildings such as the Carisbrook and Talbot town halls.

We understand rates can be a significant cost for property owners and while finalising the 2019-2020 Budget, we ensured it was delivered within the State Government's Fair Go rates System rate cap of 2.5%.

In 2019, Council endorsed the 2019-2021 Rating Strategy which aims to simplify the rating system and improve equity between ratepayers.

This strategy recommends reduction of the municipal charge from 17.7% of rates to 10% over three years and the removal of the geographic split of Maryborough and Non-Maryborough rates over five years.

The recycling industry continues to be volatile causing our waste charges to increase by 2.5% for 2019-2020.

The aim of this brochure is to help you gain a greater understanding the need for rates, what your rates pay for, how rates are calculated and the various payment options available.



Noel Harvey
Chief Administrator
Central Goldfields Shire Council

2019/2020 Budget Highlights

The Budget includes the following highlights:

- A capital works program of \$9.88 million which includes significant upgrades (\$2.18 million) to roads funded through Regional Roads Victoria and Roads to Recovery
- Upgrades to Maryborough Recreation and Leisure Centre (\$430,000 grant funded)
- Construction of a new Skate Park in Maryborough (\$500,000 subject to grant)
- Restoration works at Maryborough Outdoor Swimming Pool (\$650,000 subject to grant)
- Carisbrook levy works (\$900,000 grant funded)
- Energy saving program for buildings (\$222,000 50% grant funded)
- Waste projects at transfer stations (\$120,000 from waste fees and charges)
- Repair works to Council offices to weather proof including roof works (\$480,000)

A number of special projects will be completed in the 2019/2020 year including:

- Economic development and tourism strategy
- Recreation and open space strategy
- Concept plans for Deledio Recreation Reserve

Grant funded projects that will continue in 2019/2020 include:

- Go Goldfields, TAC driving program, Engage, Freeza and L2P programs.

New initiatives for 2019/2020 include:

- Community planning for eight towns across the Shire \$120,000 (\$90,000 grant funding)
- Structural condition assessment and capital management plan for Shire buildings (\$90,000)

How are my rates calculated?

To meet the rate cap of 2.5% for 2019/2020 Council has set a rate in the dollar of 0.4950 cents for general rate properties.

This figure is then multiplied by the Capital Improved Value (CIV) of each property to determine how much the property owner will pay.

An example of the general rates calculation for a residential property in Maryborough with a valuation of \$200,000 would be:

$\$200,000 \times \$0.004950 = \$999.00$ (excluding waste charges, the municipal charge and the Fire Services Property Levy).

What are differential rates?

The Shire has eight differential rates as shown in the table below:

Rate type	Cents in the dollar (2019/2020)
General rate (residential property) – Maryborough	0.4950
General rate (residential property) – other	0.4158
Vacant Land – Maryborough	0.8910
Vacant Land – other	0.7722
Commercial – Maryborough	0.7920
Commercial – other	0.6336
Industrial	0.5445
Farm Land	0.3960

How does the property valuation process work?

Current Victorian Government legislation requires us to undertake a general property revaluation every year. The current revaluation took effect on 1 July 2019.

Additionally, a supplementary valuation may be conducted when a change to the property occurs that affects the valuation (for example, building a house or subdividing a block).

Does the Shire make more money when property values go up?

No, we do not collect extra revenue as a result of the revaluation process. The total combined rates revenue remains the same.

Who decides on the value of properties?

Valuations are carried out by professional valuers who undertake this work under contract. Properties are assessed according to the Valuer-General Victoria Best Practice guidelines.

For more information visit:

www.propertyandlandtitles.vic.gov.au

What is Capital Improved Value?

The three valuations shown on your rates notice are Site Value (SV), Capital Improved Value (CIV) and the Net Annual Value (NAV).

- **SV** – Site Value is the market value of the land only
- **CIV** – Capital Improved Value is the total value of property as determined by Council's valuers
- **NAV** – Net Annual Value is either five per cent of the CIV or the current value of a property's net annual rental