

Where to get information in an emergency

In an emergency

- **Triple Zero:** Dial 000 for life threatening medical and emergency assistance.
- **SES:** Dial Triple Zero (000) or call 132 500 from anywhere in Victoria in a flood, storm, landslide, tsunami or earthquake emergency. For information go to: www.ses.vic.gov.au
- **CFA:** In an emergency dial triple zero (000) immediately. For further information outside of an emergency situation ring the Vic Emergency Hotline on 1800 226 226 or visit www.cfa.vic.gov.au
- **Police:** Only in an emergency dial 000.

Information

- **Victoria Emergency App:** www.emergency.vic.gov.au – downloadable on to your phone, Vic Emergency app provides real-time emergency information and warnings. The app includes warnings and incident notifications for fire, flood, storm, earthquake, tsunami, weather warnings, shark sightings, beach closures and more.
- **Radio:** ABC local radio 774 AM and 91.9 FM, KLFM 96.5 FM and 106.3 FM, and www.abc.net.au/emergency
- **Bureau of Meteorology:** Weather forecasts, warnings, and rain radar at www.bom.gov.au or 1300 659 219
- **North Central CMA Flood Eye:** Free online flood information for your property. www.nccma.vic.gov.au/flood-eye
- **VicRoads:** Road closures and traffic hazards dial 13 11 70 or traffic.vicroads.vic.gov.au

Support services

- **Nurse on Call:** 24hr caring and professional health advice **1300 60 60 24**.
- **National Relay Service:** Assistance making a phone call if you are deaf or have a hearing or speech impediment. Speak and listen number: **1300 555 727**. Teletypewriter number: **133 677**. SMS relay number: **0423 677 767**.
- **Translation and Interpreter Services:** Provides access to phone and on-site interpreting services in over 150 languages. Requests must be submitted at least 48 hours in advance. www.tisnational.gov.au
- **Lifeline:** 24hr crisis support and suicide prevention services, **13 11 14** or lifeline.org.au
- **Beyond Blue:** Information and support for anxiety and/or depression, **1300 224 636** or beyondblue.com.au
- **Kids Help Line:** 24hr phone and online counselling service for people aged 5-25, **1800 551 800** or kidshelpline.com.au

Preparedness

- **Australian Red Cross tools** for emergency preparedness, including phone app, are found at www.redcross.org.au/prepare/
- **The State Emergency Services guide** for home and business flood and storm preparedness is found at www.ses.vic.gov.au
- **The CFA** have information on how you can plan and prepare for fire by visiting www.cfa.vic.gov.au/plan-prepare

This information is provided by:

Central Goldfields Shire Council (www.centralgoldfields.vic.gov.au)

and Loddon Shire (www.loddon.vic.gov.au)

The social media sites of the authorities and organisations listed are considered reliable.

